

Our website is available online.

The Akita Tourism Support Center has established a website so if you are planning a trip to Akita or are already traveling in Akita, please feel free to visit our site and get whatever information you need. You can check information on the services offered by each facility by refined search. Please have a look at the site.

<http://www.akitafan.com/member/>



*The images are for illustration purposes.

The Akita "Barrier Free" Tourism Center is next door.

We offer information on architectural barriers in lodgings, etc. in Akita to assist travelers who are elderly or physically challenged so that they may enjoy a trip to Akita in comfort. We try to comply with the customers' requests and provide suggestions that meet their health conditions.



Akita "Barrier Free" Tourism Center

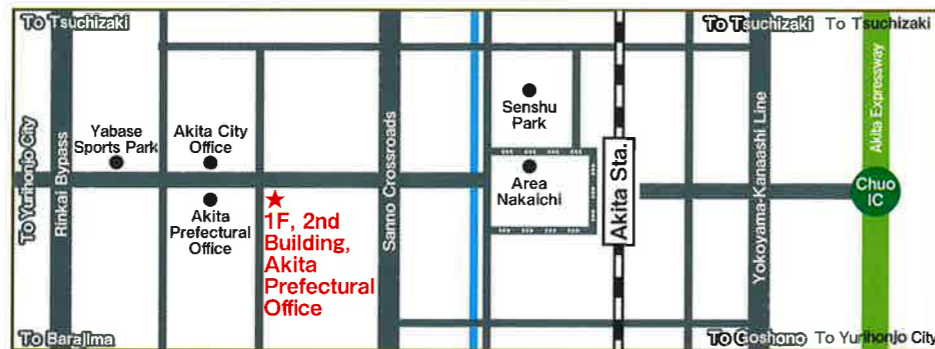
Open hours 09:00-17:00
 Open all-year round except for year-end and New-Year's holidays. Only Japanese-speaking staff is available by phone on Saturdays, Sundays, and holidays.

☎ 018-838-4188 ✉ barifuri@akita-kanko.com

Location

Access

Get on the bus for "Kencho-Shiyakusho" at JR Akita Station and get off at the "Kencho Daini Chosha Mae" bus stop (10-minute-ride). The Center is near the bus stop.



Inquiry

Akita Tourism Support Center

Open hours 09:00-17:00
 Open all-year round except for year-end and New-Year's holidays. Only Japanese-speaking staff is available by phone on Saturdays, Sundays, and holidays.

1-1 Sanno 1-chome, Akita-shi, Akita-ken 010-8572 Japan (Akita Pref. Tourism Federation)

☎ in English 018-838-0225

☎ in Japanese 018-860-2270

✉ support@akita-kanko.com



Opened in the spring of 2016

We will help you navigate around Akita!



Akita Tourism Support Center



We will check to see if there is someone who can speak your language or if you can get the information you need in your language!



Here are the names of some shops that accept credit cards!



Here are the names of some facilities with free Wi-Fi!

May I help you?

I am an English-Speaking "Tour Concierge" and will assist you!



Here are some suggestions on which souvenirs to buy!

• We will offer suggestions according to your requests! •

I want to try some tasty local delicacies!



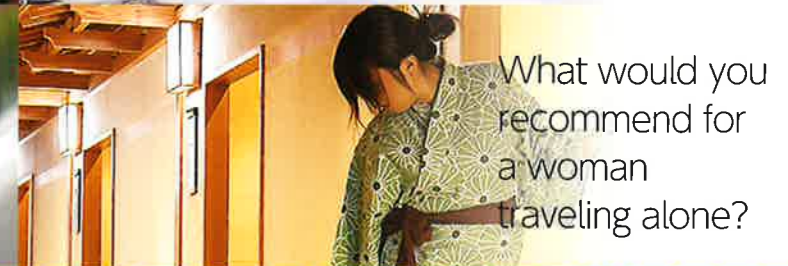
I want to bathe in the "Gensen Kakenagashi" bath!



I want to take a trip with my dog!



What would you recommend for a woman traveling alone?



Inquiry

☎ in English

018-838-0225

✉ support@akita-kanko.com

☎ in Japanese

018-860-2270

akita tourism support center search

What is the Akita Tourism Support Center?



Inaugurated in the spring of 2016, this Center is ready to meet the various needs of overseas tourists, those with pets or women traveling alone, the aged and physically challenged, as well as relaying information in foreign languages or providing information on facilities with free Wi-Fi. We hope everyone can enjoy travelling in Akita in comfort.



**Take a trip
that fits your needs
and expectations!**

How to use the Center

We offer tourists a “one-stop information center” by providing information on transportation, sightseeing facilities, lodgings, etc. and giving comprehensive support for traveling in Akita.

You can visit the Center, call us, or email us.
We will answer overseas inquiries in English.

Please tell the staff about your sightseeing plans in Akita as well as any problems you have.
Depending on your inquiry, it may take some time to give you an answer.

We can suggest lodgings or sightseeing facilities that meet your request.
You can make inquiries while you are planning a trip or even when you are actually on your trip.



Our services

English-speaking “Tour Concierge” is available to help you



English-speaking “Tour Concierge” will answer overseas inquiries by phone or email as well in person at the counter.

Information on Internet access and free Wi-Fi service in each facility



We provide information on wireless LAN and Internet access at each facility.

Information on where credit cards are accepted and where you can convert foreign currency into yen



We will give you information on where credit cards are accepted and places where foreign currency (dollar, euro, etc.) can be converted into yen.

Foreign language-speaking staff



We provide information on whether there are staff at the facility who can speak English, Chinese, Korean, or other languages.

Information on meals including buffet-style foods, halal foods, etc.



We provide information on how each facility takes into consideration the eating habits of foreign visitors. We also recommend certain facilities that serve meals which meet the needs of foreign visitors.

Hotels and sightseeing facilities where pets are allowed



We provide information on lodgings and sightseeing facilities where you can take your pet along.

Plans for women traveling alone



We can recommend Japanese style inns at a hot spring or lodgings and restaurants where a woman can travel alone in comfort.

Recommending facilities that have a “Gensen Kakenagashi” bath or offer “day trip bathing” services (using bathing services without staying overnight)



Information is available on “Gensen Kakenagashi” style hot springs and “day trip bathing” facilities in “Akita, a Hot Spring Kingdom.”

Hotel pick-up service and access information



We provide you with information on free hotel shuttle service and access information.

Information on noted Akita specialties and products, and shops where they are sold



We can recommend shops that sell popular traditional local specialties as well as not-so-well-known “gems.” We also offer suggestions to those who cannot decide what to eat or buy.